

Privacy Policy

Shelter Box USA, Inc. (also known as ShelterBox USA)

ShelterBox USA (referred to as “ShelterBox USA,” “ShelterBoxUSA.org,” “we,” “us,” or “our”) is committed to protecting and respecting your privacy.

We recognize the importance of protecting the privacy of certain information collected about the users and visitors of our web site. This Privacy Policy discloses what information we gather, how we use it, and how to correct or change it. At ShelterBox USA, it is our intention to give you an understanding about how we collect your information and the use we make of it in the course of our business.

ShelterBox USA will not disclose personal information (defined herein) to third parties without your consent, except as may be noted in this Privacy Policy or disclosed to you when the information is submitted.

This policy (together with our terms of use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

Information we may collect from you

Depending on the type of communication or transaction, the personal information we collect may include, but is not limited to, your name, postal address, zip code, telephone number, organization name, e-mail address, credit card, bank information or billing information.

You will be asked to provide your personal information when making donations, making purchases at our online gift shop, requesting communications, applying for a job with ShelterBox USA and/or in connection with other ShelterBox USA business (whether it is via the web site, e-mail, direct mail or telephone communications).

IP addresses and cookies

We may collect information about your computer, including where available, your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

For the same reason, we may obtain information about your general Internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalized service. They enable us:

- to estimate our audience size and usage pattern.
- to store information about your preferences, and so allow us to customize our site according to your individual interests; and to recognize you when you return to our site.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside of ShelterBox USA. It may also be processed by staff operating offsite who may provide services to us. Such staff maybe engaged in, among other things, the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy. Unfortunately, the transmission of information via the internet is not completely secure. Although we will

do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site and any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

Security measures

ShelterBox USA collects personal information via eTapestry software, which employs a server digital certificate and secure sockets layer (SSL) protocol to encrypt all data traffic transmitted over the wire. Backup data is also stored on a secured server at ShelterBox USA headquarters.

Uses made of the information

We use information held about you in the following ways:

- to ensure that content from our site is presented in the most effective manner for you and for your computer;
- to notify you about changes.

We may also use your data to provide you with information by post when requested by you. We will only contact you by electronic means (e-mail or text) with information requested by you. If you do not want us to use your data in this way please tick the relevant box situated on the form on which we collect your data.

Disclosure of your information

We may disclose your personal information to third parties:

- in the event that we dispose of, acquire or merge with another charity in which case we may disclose your personal data;
- if ShelterBox USA is acquired by a third party, in which case personal data held by us about our site users and donors will be transferred; and
- if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of ShelterBox USA or our site users and donors.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes. You can exercise your right to prevent such processing by ticking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at info@shelterboxusa.org. Our site may, from time to time, contain links to other web sites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Changes to our privacy policy

ShelterBox USA may revise its privacy practices to address changing technology, security measures and website functionality. We strive to provide you with timely notice of these changes. Please contact us if you have any questions about changes to our practices.

Contact

Questions, comments and requests regarding this privacy policy can be addressed by utilizing one of the following options.

Email: info@shelterboxusa.org

Phone: (941) 907-6036

Mail: ShelterBox USA | 8374 Market Street #203 | Lakewood Ranch, FL 34202

Thank you for visiting our site.